

Dear Skiers

Are you one of the many people who skis regularly in the Gatineau Park and bought a season trail pass assuming in good faith that the NCC and their grooming contractor Demsis would provide good trail grooming this season? Many of us are fed up with the poor grooming of the few trails that they have chosen to groom and the total lack of grooming on other major trails. I think we have all been somewhat easy on the NCC and Demsis during the ice storm days around Christmas but enough is enough! We have had fabulous snow since New Years and many of the trails have still not been groomed. The NCC made a huge mistake in letting the contract to Demsis (no doubt the lowest bidder) after the great years of grooming that we enjoyed during the Rob LaFleur years.

It is time to raise our collective voices and let the NCC realize that keen skiers will not put up with this. Many of the people I have talked to over the past week have indicated that next year they won't buy a pass to ski on such poor trails. Even the trails that have been groomed have a ridge down the middle that makes skating a pain and the classical tracks in many cases are wobbly and poor. The grooming is not being done enough and many of the secondary trails are not being groomed at all. The contractor must work to achieve the high standard that has been the norm in the Gatineau Park over many seasons.

Attached is a "Gatineau Park Comments Form" if you wish to send it to the NCC. I would suggest that you request a written reply.

You can drop this form off at the Visitor Centre on Scott Road or the head offices on Elgin Street but you may also wish to send a copy to the following people:

Russell Mills,
Chairman of the Board of Directors
NCC
202 - 40 Elgin Street
Ottawa, ON K1P 1C7

Marie Lemay
CEO
NCC
202 - 40 Elgin Street
Ottawa, ON K1P 1C7

Director - Gatineau Park
Visitor Centre
Scott Road
Chelsea, QC

The NCC also has an ombudsman and there is a complaint form on the website
www.ombudsman.ncc-ccn.ca
The NCC Ombudsman is Laura Bruneau and she can be contacted at:
info@ombudsman.ncc-ccn.ca

Let's collectively put the pressure on the NCC to give us the trail grooming that we have paid for and expect.

Please send this on to others who may share this concern.